

North Carolina Community College System Office

Digital Navigator Network Project Resources

This document is the result of resource collection from Phase III of the NCCCS Digital Literacy Project. Participants found and reported on resources that contribute to North Carolinians gaining greater access to affordable digital devices, affordable Broadband Internet, digital skills training, and other tools to close the digital divide.

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Accessing Digital Devices

Name of Program	Website	Description
Alliance for Technology Refurbishing and Reuse	https://www.aftrr.org/	Resources and information for technology refurbishing and reuse.
Best Buy Refurbished Phones	https://www.bestbuy.com/site/pre-owned-phones/refurbished-phones/pcmcat356000050007.c?id=pcmcat356000050007	Refurbished and pre-owned phones.
Cell Phone Repair	https://www.cellphonerepair.com/jacksonville-nc/buy-used-devices/	Refurbished and pre-owned devices available for sale for low cost.
Computer Reach	https://computerreach.org	Access to devices, tech refurbishing and digital literacy training resources.
Computers with Causes	https://www.computerswithcauses.org	Free devices to those in need.
Dell Student Discounts	https://www.dell.com/en-us/member/lp/delluniversity?linknumber=17970622&c=us&l=en&ref=cpcl_mpp-module20_cta-tertiary_visitourdellstudentpage	Discounts on devices for students
Discount Electronics	https://discountelectronics.com/	Online retailer with very low tech. prices.
Digitunity	https://www.digitunity.org/	Donates computers to organizations. The company is working to bridge the digital divide.
EveryoneOn	https://www.everyoneon.org	Helps users to find lost-cost computers available locally.
Give Technology	https://www.givetechology.org	Provides free devices to students unable to afford technology, single parents, abused women.
Kramden Institute	www.kramden.org	Providing technology tools and training to bridge the digital divide.

The Onit Foundation	https://theonitfoundation.org/faqs/	Public non-profit that provides free computers, computer training and Internet to low-income families with students in grades K-12 that receive a free or reduced school lunch.
PC's for People	https://www.pcsforpeople.org/	Technology for individuals and nonprofits.
PC Liquidations	https://www.pcliquidations.com/	Refurbished digital devices.
Qlink Wireless	https://marilynsfalsies.com/qlink-free-tablets-with-phones/	Government sponsored program to get a free tablet with internet access.
Teamworkz	https://teamworkz.org/	Resources for homeless populations.

Target Refurbished Devices	https://www.target.com/s/refurbished+cell+phones+unlocked?Nao=0	Refurbished and pre-owned phones and other devices for low cost.
Walmart Refurbished Tech	https://www.walmart.com/browse/electronics/refurbished-laptops/3944_3951_1089430_1230092	Walmart sells a variety of refurbished computers and laptops for very low prices.
With Causes	https://www.withcauses.org/askforhelp.htm	A site for charitable donations, to include computer refurbishing and donation.

Broadband Access

Aging Connected	https://www.agingconnected.org	Program that works with AARP to find low cost internet solutions for older adults.
AT&T Access	https://www.att.com/internet/access	AT&T offers home phone and internet for qualified customers. Low income, disability, etc.
AT&T Fixed Wireless Internet	https://www.att.com/internet/internet-services	Government assistance program which provides eligible low-income subscribers with a discount on internet.

Blue Ridge Mountain EMC	https://www.brmemc.com/	Not-for-profit broadband company expanding fiber optic services in area.
Broadband Equity, Access, and Deployment (BEAD) Program	https://broadbandusa.ntia.doc.gov/resources/grant-programs	Broadband Equity, Access, and Deployment (BEAD) Program: Appropriates \$42.45 billion for states, territories, the District of Columbia (D.C.), and Puerto Rico (P.R.) to utilize for broadband deployment.
Broadband Now	https://broadbandnow.com/	Low cost internet offered locally.
DigitalC	www.digitalc.org	Digital equity leaders in Cleveland, Ohio.
FCC Affordable Connectivity Program	https://www.fcc.gov/acp	Income based free to low cost internet.
Hughes Net	https://internet.hughesnet.com/	Internet provider that does some free/low cost deals.
Human I-T	www.human-i-t.org	Equitable access to opportunity by providing devices, internet access, digital skills training, and tech support for communities left on the wrong side of the digital divide.
Institute For Local Self-Reliance: Community Broadband Resource	https://ilsr.org/broadband-2/	Promoting locally rooted, broadband networks that provide fast, affordable, reliable Internet access to all Americans.

Lifeline-Greenlight	https://www.greenlightnc.com/services/packages-pricing	The city of Wilson through Greenlight provides students with 2MB per second for \$15 per month.
Migrant Housing Internet Connectivity (MHIC)	https://communitydevelopment.ces.ncsu.edu/2021/04/migrant-housing-internet-connectivity-program/#:~:text=The%20NC%20Farmwork%20Health%20Program,farmworkers%20about%20outbreaks%20and%20emergencies	Support for providing internet connectivity at migrant farmworker housing locations.
Moore County Literacy Council	https://www.mcliteracy.com	Free hotspots and laptops available for checkout in 3-week increments.
NCTA-National Cable and Telecommunications Association	https://www.ncta.com/	National program to connect every American to internet access.
NC Student Connect	https://statelibrary.ncdcr.gov/about-us/covid-19-response/covid-19-resources-libraries/resources-educators-and-remote-learning#resources-for-leaders	Resources for getting access to broadband.
North Carolina Broadband Access	https://www.ncbroadband.gov/digital-divide/what-digital-divide/affordable-service	Access to broadband resources in NC.
Rural Lisc's Broadband Infrastructure Program	https://www.lisc.org/rural/our-work/broadband-infrastructure/	Program for people in rural communities to access affordable broadband.
Schools, Health and Libraries Broadband Coalition	https://www.shlb.org/	Advocacy Organization for "anchor" institutions who are advocating for open, affordable broadband.
Spectrum Assist	https://www.spectrum.com/internet/spectrum-internet-assist	Lower-cost internet for low income households.
T-Mobile Prepaid Plan	https://prepaid.t-mobile.com/prepaid-plans	Low cost data plan.
Verizon Lifeline	https://www.verizon.com/support/residential/account/manage-account/lifeline-discount	Verizon offers home phone and internet for qualified customers. Low-income, disability, etc.
Wilkes Communications: Wi-Fi Hotspot Locations	https://www.wilkes.net/wifi-hotspots/?t=r	Wilkes Communications is teaming up with the community to provide free Wi-Fi hotspots for students, educators, and employees who may not have connectivity while at home.
Windstream Services	https://www.windstreamoffers.com/bundles	Low cost high speed internet.
Wireless Internet from Clearstream-Carolina West	www.carolinawest.com	Carolina West Wireless offers cell-based internet service as an option where there is no traditional internet service. Speed depends on the cell signal strength.

US Cellular	https://www.uscellular.com/plans/specialty-plans/affordable-connectivity-program	Free or reduced cost wi-fi.
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Digital Skills Training

Name of Program	Website	Description
Burlington English	www.burlingtonenglish.com	Digital Literacy lessons that could be used as a supplement with Northstar.
Class Central	https://www.classcentral.com/search?q=digital+literacy	Free digital literacy tutorials.
Common Sense Media	https://www.common sense.org/education/	Free digital citizenship curriculum, edtech ratings and professional development.
Digital Learn	www.digitallearn.org	Free online tutorials to help students learn and practice digital skills.
Free Code Camp	https://www.freecodecamp.org/	Free tutorials to learn how to code.
GCF Learn Free	https://edu.gcfglobal.org/en/subjects/tech/	Free online tutorials to help students learn and practice digital skills.
Google-Applied Digital Skills Training	https://applieddigitalskills.withgoogle.com	Free digital skills classes for adults.
Google Arts and Culture, Drag and Drop Practice	https://artsandculture.google.com/experiment/visual-crosswords/JwGOLSD8LODzyQ?cp=1	Drag and drop practice.
Harvard University Online Digital Literacy Courses	https://pll.harvard.edu/catalog?	Free online digital literacy tutorials.
How to Use a Mac	https://www.youtube.com/watch?v=BE_zp72crXE	Video instructions for using a mac computer.
Intel Learn: Easy Steps-Digital Literacy for the Digital Age	https://www.intel.com/content/www/us/en/education/intel-education.html	Free online digital literacy classes.
Khan Academy Computer Courses	https://www.khanacademy.org/computing/code-org/computers-and-the-internet#internet-works	Free online course about computers and the internet.
Learn My Way	https://learnmyway.com	Free courses on using the computer, browsing the web, sending an email and finding work online.
Learning Chocolate	https://www.learningchocolate.com	Online learning platform.
Learning Upgrade	https://web.learningupgrade.com/courses/#skills	Digital Literacy Training modules and workbook.
LINCS	https://lincs.ed.gov/state-resources/federal-initiatives/digital-literacy#teachers	Digital Literacy Resources for teachers.

Literacy Minnesota	https://www.literacymn.org/digitalliteracy	Resources for digital navigators-toolkits, printables, etc.
Microsoft Digital Literacy Skills Courses	https://www.microsoft.com/en-us/digital-literacy	Microsoft/LinkedIn offer FREE digital literacy courses in 12 languages. Includes helpful video tutorials.
Mouse Tutorial	http://www.pbclibrary.org/mousing/mouserercise.htm	Free tutorial and practice for using a mouse.
NC Live Skills Training	https://www.learningexpresshub.com/ProductEngine/LELIndex.html#/learningexpresslibrary/libraryhome	Free access to tutorials on many digital and other skills.
Northstar Digital Literacy	https://www.digitalliteracyassessments.org/	Digital Skills educational resources, training and assessments.
Northstar External Resources	https://www.digitalliteracyassessments.org/external-resources	Free digital skills training online resources.
Ratatype	https://www.ratatype.com/	Online typing drills, typing test, typing tutors. Special portal for teachers, where an entire class can be imported.
REMC Association of Michigan	https://www.remc.org/21Things4Students/21/begin-here/	Digital citizenship resources.
Senior Planet (AARP)	https://seniorplanet.org/videos/	Online digital skills training for senior citizens.
Tech Boomers	https://www.techboomers.com	100 free classes on subjects including popular apps, internet safety and social media.
Transitions Digital Literacy Courses	https://www.nccommunitycolleges.edu/college-and-career-readiness/digital-literacy	BSP 4010 and 4011 courses are offered through North Carolina Title II providers. (Community Colleges and community-based organizations.)
Typacer	www.typeracer.com	Free online tutorial to help students increase typing speed and accuracy.
Typing.com	www.typing.com	Free typing instruction for learners to practice keyboarding skills.
Typing Club	www.typingclub.com	Online tutorial help students increase their typing speed and accuracy
Youtube Video Tutorials for Digital Skills	https://www.youtube.com/watch?v=5mXPdAurF1w	Top 7 Digital Skills for the future.
LinkedIn Guide for Windows365	https://www.linkedin.com/learning/word-essential-training-office-365-microsoft-365?trk=learning-topics_learning-search-card_search-card&upsellOrderOrigin=default_guest_learning	Training showing the uses and features of Windows365.
WinstonNet	https://www.winstonnet.org/	Nonprofit partnering to close the digital divide.

Other Resources

Adult Learning Resource Center	https://alrc.thecenterweb.org/our-programs/digital-literacy/	Provides training for instructors and others working in the field of digital literacy.
Apple	https://www.apple.com/today/	Tutorials for creating with apple devices.
Catholic Charities	https://www.catholiccharitiesraleigh.org	Family advancement programs available, which may include digital literacy resources and skills training.
Commercial Businesses: Starbucks, Wendy's, Panera, McDonalds, Barnes, Dunkin Donuts and Noble, etc.	https://www.cnet.com/pictures/chains-with-the-best-free-wifi-ranked/3/	Many commercial businesses have free wifi.
Digital Civics Toolkit	https://www.digitalcivicstoolkit.org/	Resource for students to understand how to advocate for themselves through digital technology sources.
Digital Inclusion Fellowship	https://www.nten.org/major-initiatives/dif/	Conference and funding program for digital equity in the US.
Digital Promise	https://www.digitalpromise.org/	Digital literacy resources.
Digital Promise Needs Assessment	https://microcredentials.digitalpromise.org/explore/1-conducting-a-needs-assessment-for-digital-learni	Excellent articles about digital inclusion, as well as assessments for assessing digital needs.
DigitalUS	https://digitalus.org	Digital US is a national coalition working to ensure that all of US have technology skills and digital resilience to thrive in work and life.
Google Jamboard	https://jamboard.google.com	Digital interactive whiteboard.
Ipdae Distance Learning Assistance Toolkit	https://www.floridaipdae.org/index.cfm?fuseaction=dlearning.dlearning	Resources for increasing digital engagement for Adult Educators. Excellent for programs trying to move online.
Indeed Job Search Engine	https://indeed.com	Online employment search engine.
Laptops4Learning	https://laptops4learning.videoscholarship.org/	Laptop scholarship available through this website.
Learning for Justice Digital Literacy Resources	https://www.learningforjustice.org/frameworks/digital-literacy	Tons of Digital Literacy Resources.
Lifewire-Tech for Humans	https://www.lifewire.com/computers-laptops-and-tablets-4781146	Informational articles about digital devices.
Local Fire Stations	https://www.firerescue1.com/firstnet/	Fire stations are becoming equipped with public Wi-Fi.
Microsoft Cloud for Nonprofit Partners	https://www.microsoft.com/en-us/nonprofits/partners?rtc=1&activeta b=pivot1:primaryr8	Connecting not for profits with data resources.

Moore County Digital Literacy Task Force	https://www.moorecountync.gov/images/campaigns/broadband/Presentations/BOC_Digital_Inclusion_Task_Force_20211005.pdf	A county-wide effort to increase digital inclusion.
NCCare360	https://nccare360.org/	Resources for digital literacy education, training etc. Especially helpful because you can search by zip code.
NCWorks	https://www.ncworks.gov/vosnet/Default.aspx	Regional career centers; referral point for students ready to transition into the workplace.
National Digital Inclusion Alliance	www.digitalinclusion.org	Information and resources about digital inclusion.
NC Broadband Remote Learning and Working Resources	https://www.ncbroadband.gov/assistance/remote-learning-working-resources	Various resources on learning and working remotely and identifying public access to Wi-Fi.
North Carolina Assistive Technology Program	https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services/north-carolina-assistive-technology-program	Federally funded program that provides assistive technology services statewide to people of all ages.
North Carolina Public Libraries	https://statelibrary.ncdcr.gov/nc-libraries	Free internet connectivity, device borrowing, laptop loans and hot spots, etc.
OIC of Wilson	http://www.oicwilson.org/programs	Nonprofit community based organization meeting the needs of economically disadvantaged individuals in the community.
Quizizz	https://quizizz.com	Online review and learning games.
Quizlet	https://quizlet.com	Online review and learning games.
ReadWriteThink	https://www.readwritethink.org/collections/media-literacy	Media Literacy resources for teachers.
The Salt Lake City Public Library's Digital Navigator Toolkit	https://www.digitalinclusion.org/wp-content/uploads/2021/09/Digital-Navigators-Toolkit-Final.pdf	An easy to use toolkit for digital navigators.
TruConnect	https://www.truconnect.com/	Free wireless internet service and free device.
Upskill America at the Aspen Institute	https://www.aspeninstitute.org/wp-content/uploads/2010/11/Digital_and_Media_Literacy.pdf	Information about emerging digital literacy inclusion practices.