### September 15, 2020 CCLINC Steering Committee Meeting—MINUTES

Time: 2:00pm CTO –2:07PM

# Attendees

Joel Ferdon (Stanly CC) Steering Committee Chair Staci Wilson (Catawba Valley CC) Vice-Chair Libby Stone (Gaston College) Past Chair B.J. Thompson (Central Carolina CC) Cataloging/Serials Subcommittee Chair Lisa Dees (Wake Tech CC) Lending Services Subcommittee Chair Paula Hopper (Beaufort CCC) Reference/Instruction Subcommittee Chair 2019-2020 Jennifer Mincey (Wake Tech CC) – Reports Subcommittee Chair Todd Nuckolls (Wake Tech) District 1 Representative Sally Goodman (Coastal Carolina CC) District 2 Representative Lisa Shores (Rowan-Cabarrus CC) District 3 Representative Kris Obele Bele (Fayetteville Tech CC) District 4 Representative Beverly Rufty (Mitchell CC) District 5 Representative Alicia Hartley (Caldwell CC) District 6 Representative Colleen Turnage (NCCCS) Director of Library Services John Wood\* SirsiDynix System Administrator Kathy Davis\* (Guest) Director of Distance Learning-- NCCCS \*Non-voting member

Unable to attend: Paula Hopper; Kris Obele Bele; Todd Nuckolls; Lisa Shores; Kathy Davis

Minutes for the 9/15/20 meeting were approved by e-mail and posted on the NCCCS website on 9/21/20

#### Call to order:

### I. Old Business

- a. Help sessions with John Wood -
  - Date set for August 20 at 3PM. How did it go?
  - John hasn't heard anything but he thinks it went well.
  - Over 30 participants for the BCA session.
  - John encouraged folks to send in feedback to Colleen.
  - BJ hasn't heard anything either.
  - Colleen has a request from Teresa Frohock for a closed caption version of the BCA video.

- Staci Wilson offered up her college's assistance for doing closed captioning.
- Joel asked BJ to survey attendants about their feedback and to send another survey to the membership asking about other training opportunities.
- John reports that there are 50 logins for BCA.
- Colleen is noticing some lag time for reports through BCA.
- Jennifer Mincey asked for a link for the recording to the BCA session. Jennifer discovered that the link was no longer active.
- For the future, all Steering Committee-related Zoom recorded sessions need to be downloaded for future viewing.
- b. Cooperative Agreement Still waiting to hear back.
- c. **BLUECloud Mobile**—Report from Colleen and John. Status of meetings with SirsiDynix and implementation of App.
  - Colleen's trial/focus group—did not include the entire Steering Committee. Why?
  - Sally asked that the whole Steering Committee be sent the trial/focus.
  - Colleen states that the App is going live "soon."
  - Libby, Sally, and BJ were the only individuals from the Steering Committee who were asked to participate in the trial/focus group.
  - Colleen says that it is the "System Office" application.
  - Libby and Staci asked who the end user is.
  - Colleen stated that "students" are the end user.
  - Libby brought up the BookMyne App. John said that there are not many differences between BlueCloud Mobile and BookMyne.
  - Joel made the comment that any information or products relating to the consortium needed to be discussed with the Steering Committee since we are the governing body of the consortium.
  - Colleen sent the Steering Committee the information for the App after the Steering Committee meeting on Tuesday, September 15.
  - Directors and Deans interested in using the trial App can contact
    Colleen or Joel for a link to the App.

#### II. New Business

a. **ILL**—How is everything going so far?

- Lisa Dees—a couple of people report that their courier were not picking up items. Some colleges have cancelled their courier. Lisa is doing a test with a hold that was placed on Monday, September 14.
- Alicia reports that she has had issues with timely ILL's.
- **Lisa Dees** and Joel will be developing a survey about ILL's that the District Representatives will send out to the Directors.
- Colleen made the comment that there might be an issue with the courier service center.
- Jennifer Mincey reminds that there are the reports from BCA and Workflows to see the ILL's that should be coming in.
- b. Overlaid Laptop Records—How can we help circumvent this?
  - Colleen thinks that this issue is stemming from the cleanup project.
  - If the laptop records are in-transit or on-reserve, Colleen cannot transfer the record back—the individual library will have to do it.
  - A reminder to pay close attention to the transfer record window before clicking off the box. "Which title are you getting ready to replace?"

## III. Subcommittee and District Reports

a. District Reports – NCCCLA has a Zoom account if any districts would like to have a virtual meeting! Reach out to Jennifer Seagraves or Cheryl Ann Coyle if you need access!

**District 1—Todd Nuckolls**: No report. Absent.

**District 2—Sally Goodman**: District 2 is using the NCCCLA Zoom account for a virtual get together! October 6—2pm-3pm. Collection development discussion. "Do you still have a print reference collection?!" Print books vs. electronic. Sent a survey out to all of the District 2 Directors. Professional development meets hang out. Open to all District 2 individuals. Sally is happy to send the survey to the Steering Committee and the Steering Committee is welcome to attend!

District 3—Lisa Shores: No report. Absent.

**District 4—Kris Obele Bele**: No report. Absent.

**District 5—Beverly Rufty**: District 5 is having their annual meeting on October 1.

**District 6—Alicia Hartley**: No report.

- b. **Lending Services Lisa Dees** Trying out ILL's. Devising an ILL survey.
- c. **Cataloging/Serials B.J. Thompson** No report. Bad connection and had to leave early.
- d. **Reports—Jennifer Mincey** Nothing to report. Have alternate instruction for BCA ILL report.
- e. Reference/Instruction Services Paula Hopper No report. Absent.

- IV. Next meeting October 20, 2020 at 2:00 pm
- V. Meeting adjourned: 2:47PM