

November 17, 2020 CCLINC Steering Committee Meeting—MINUTES

Time: 2:00pm

CTO – 2:04PM

Attendees

Joel Ferdon (Stanly CC) Steering Committee Chair

Staci Wilson (Catawba Valley CC) Vice-Chair

Libby Stone (Gaston College) Past Chair

B.J. Thompson (Central Carolina CC) Cataloging/Serials Subcommittee Chair

Lisa Dees (Wake Tech CC) Lending Services Subcommittee Chair

Paula Hopper (Beaufort CCC) Reference/Instruction Subcommittee Chair 2019-2020

Jennifer Mincey (Wake Tech CC) – Reports Subcommittee Chair

Todd Nuckolls (Wake Tech) District 1 Representative

Sally Goodman (Coastal Carolina CC) District 2 Representative

Lisa Shores (Rowan-Cabarrus CC) District 3 Representative

Kris Obele Bele (Fayetteville Tech CC) District 4 Representative

Beverly Rufty (Mitchell CC) District 5 Representative

Alicia Hartley (Caldwell CC) District 6 Representative

Colleen Turnage (NCCCS) Director of Library Services

John Wood* SirsiDynix System Administrator

**Non-voting member*

Unable to attend: Kris Obele Bele; Paula Hopper;

Minutes for the 11/17/20 meeting were approved by e-mail and posted on the NCCCS website on

Meeting called to order at

I. Old Business

- a. **Cooperative Agreement**— Staci, Libby, and Joel will be meeting with Cheryl Kaminski, Associate Legal Counsel for the System Office, on October 26 to finish going over the Cooperative Agreement so that it can be sent out to Directors and Presidents for signing.
 - At the October 26 meeting with Cheryl, we were notified by Cheryl that the Cooperative Agreement was being “cancelled” per Jim Parker.
 - Joel, Staci, and Libby met with Jim Parker and Kathy Davis Monday, November 16 to discuss the “cancelling” of the Cooperative Agreement.

- Staci, Libby, and Joel will be meeting with Cheryl and Kathy Davis to go over the Cooperative Agreement once more on December 2.
 - Outcomes of the meeting with Jim Parker:
 1. We have permission from Jim to finish revising the Cooperative Agreement with Cheryl.
 2. Jim would like Joel (or another representative from the CCLINC Steering Committee—most likely Staci or Libby) to sit on the Enterprise Resource Planning (ERP) team at the System Office that includes other representatives from his area. This is a huge win for our consortium and, Joel hopes, will allow us stronger communication with the SO and the ability to voice issues we have.
- b. **BLUECloud Mobile**—Report from Colleen and John. Status of meetings with SirsiDynix and implementation of App. Colleen had nothing new to report.
- **Directors and Deans interested in using the trial App can contact Colleen or Joel for a link to the App.**
 - Android version is ready to go, but the iOS portion is not ready.
 - Project is on hold at the System Office level.
 - Per John, a “developer license contract” needs to be signed. That signing happened initially, but needs resigning.
- c. **ILL**—How is everything going so far?
- **Lisa Dees**—a couple of people report that their courier were not picking up items. Some colleges have cancelled their courier. Lisa is doing a test with a hold that was placed on Monday, September 14.
 - **Alicia** reports that she has had issues with timely ILL’s.
 - **Lisa Dees** and Joel will be developing a survey about ILL’s that the District Representatives will send out to the Directors.
 - Colleen made the comment that there might be an issue with the courier service center.
 - Jennifer Mincey reminds that there are the reports from BCA and Workflows to see the ILL’s that should be coming in.
 - Processes, lending during covid, quarantining items
 - **Update for October 20 Meeting: see attached survey results from October 20 minutes.**
 - *Actions: e-mail or call other colleges when you realize you have an issue*
- d. **The lending services subcommittee has received a request to add a new user category in SIRSI.**

- We would like to open this to the Steering Committee for discussion. Here's more information which is just a paraphrasing of what John explained to us:

The category would be NEWBOOKS and would work the same as our DISPLAY user. There would be a user profile (NEWBOOKS) that is set to allow items checked out to NEWBOOKS to recirculate. The profile is also set to not use checked out as the location that shows when NEWBOOKS checks an item out. It shows something else instead, such as our DISPLAY user does. Libby asked whether this will affect circulation statistics, and John said that indeed it will. The committee expressed concerns about the skewing of statistics.

Action: Lisa will go back and ask for more information and be sure the requestor understands this will affect his stats. Tabled until November meeting.

Response from Charles Wiggins for November meeting: "I am aware that using the virtual users does create additional use counts, which in this case would mean one additional circulation count on each new title. I wonder if that isn't something that SirsiDynix couldn't address in upgrades. Maybe an option in the virtual user configuration.

We are already using DISPLAY in multiple other areas, which is already confusing enough. We have a monthly display, a Book Club display, and various other temporary displays that all used DISPLAY.

Having an item show up in Enterprise with a Status of "New Books" would just clarify and simplify things. When we were getting ready to migrate from the consortium with the public libraries here, most of them were setting up new books areas, so it is something that patrons of the other libraries in the area would now be used to seeing, and it is something that some folks, particularly community users, have asked about in the past. It would just be another tool to draw folks in the door. I email out monthly lists, but get very little response. I think a lot of people might prefer to browse the new stuff."

- John states that Sirsi cannot address this in an upgrade. "A checkout is a checkout."
- SC feels that using a "New Books" Home Location is the best option. Joel will discuss with Charles Wiggins for a December SC vote.

II. *New Business*

III. *Subcommittee and District Reports*

- a. **District Reports** – NCCCLA has a Zoom account if any districts would like to have a virtual meeting! Reach out to Jennifer Seagraves or Cheryl Ann Coyle if you need access!

District 1—Todd Nuckolls: No report.

District 2—Sally Goodman: No report.

District 3—Lisa Shores: No report.

District 4—Kris Obele Bele: No report.

District 5—Beverly Rufty: No report.

District 6—Alicia Hartley: No report.

- b. **Lending Services – Lisa Dees**— Sent out another list of who has resumed ILL services. Also sent out a much shorter list of who has not resumed ILL's.
- c. **Cataloging/Serials – B.J. Thompson** – No report.
- d. **Reports—Jennifer Mincey** – Received one question about the cataloging project. Jennifer was able to send on to Colleen. Colleen states that she can run a new report for any library that has not started the cataloging project. Colleen is also happy to run any report that a library might need.
- e. **Reference/Instruction Services – Paula Hopper** – No report
- f. **Training**—Charles Wiggins (to start in December 2020).

SALLY SALUTES LIBBY, STACI, AND JOEL!!!

- IV. **Next meeting December 15, 2020 at 2:00 pm**
- V. Meeting adjourned: 2:39PM