



NORTH CAROLINA COMMUNITY COLLEGE SYSTEM
Dr. R. Scott Ralls, President

June 19, 2008

MEMORANDUM

TO: Community College System Administrators

FROM: Arthur Hohnsbehn
Director of Information Services Delivery

SUBJECT: Solaris 10 Rollout for 2008

The System Office is initiating the rollout of Solaris 10 to all colleges running the CIS Template in the North Carolina Community College System. This introductory Numbered Memo is intended to give you initial instructions and information for your participation in this rollout.

Points that each college need to know are:

- Each college System Administrator will be required to participate in an informational telecom per the table below. Attendance will be taken. We will use the System Office number (919.501.4274) for the initial calls. Please locate your college in the table below for the date and time of the call for your institution.
- All colleges must complete the Readiness Survey for upgrading to Solaris 10. The survey is attached to this Numbered Memo. Questions on the survey will be discussed during the information call. Please review the survey before the call and have your questions ready. We request that all surveys be returned to the System Office by June 30, 2008.
- Each college must provide a primary date and two (2) secondary dates for cutover to Solaris 10 at your institution. The dates should be driven by local college requirements for scheduling resources, planned outage, etc. This is necessary so the System Office can schedule support for the colleges during the actual upgrade. Once we have your dates, we will develop and publish an overall schedule that includes all colleges. We will make every effort to accommodate your primary and, if necessary, secondary dates. Please do not include holidays, however, we highly suggest weekend dates, such as Friday or Saturday, for your cutover. Each college must include a cutover date(s) in the survey when returning it to the System Office.
- If you have not already done so, you should plan to acquire the Solaris 10 software (05/08) at least 30 days prior to your scheduled upgrade.

CC08-139
Email

- Regular informational telecons/webinars will be planned for the rollout. After the initial informational call, the colleges will be grouped based upon dates submitted for their respective cutovers. This grouping may not match the groups used for the information and initial telecom.
- The Solaris 10 upgrade will include a pilot phase involving a small number of colleges. There will be separate and specific communications forthcoming regarding the pilot for those colleges involved.

The Solaris 10 system wide rollout is targeted for completion by the end of October, 2008. Tom Hill, of the System Office, will be your Solaris 10 Rollout Coordinator. Technical questions for Solaris 10 should be directed to the System Office Helpdesk (919.807.7048 or [CIS Help Desk@nccommunitycolleges.edu](mailto:CIS_Help_Desk@nccommunitycolleges.edu)). All non-technical questions about the Solaris 10 rollout should be directed to Tom Hill (919.807.6989 or hillt@nccommunitycolleges.edu).

Thank you and we look forward to a successful rollout of Solaris 10.

Attachment

cc: Community College Presidents
Dr. Saundra Williams
Mr. Bob Blackmun
IS College System
IS Customer Support
IS Testers

Initial Informational Call Schedule

College	Date	Time
GROUP 1	July 15, 2008	1:30 – 2:30 pm
ALAMANCE COMMUNITY COLLEGE		
ASHEVILLE-BUNCOMBE TECHNICAL COMMUNITY COLLEGE		
BEAUFORT COUNTY COMMUNITY COLLEGE		
BLADEN COMMUNITY COLLEGE		
BLUE RIDGE COMMUNITY COLLEGE		
BRUNSWICK COMMUNITY COLLEGE		
CALDWELL COMMUNITY COLLEGE AND TECHNICAL INSTITUTE		
CAPE FEAR COMMUNITY COLLEGE		
CARTERET COMMUNITY COLLEGE		
CATAWBA VALLEY COMMUNITY COLLEGE		
CENTRAL CAROLINA COMMUNITY COLLEGE		
CLEVELAND COMMUNITY COLLEGE		
STANLY COMMUNITY COLLEGE		
SURRY COMMUNITY COLLEGE		

**Solaris 10 Upgrade
Initial Informational Call Schedule**

College	Date	Time
GROUP 2	July 16, 2008	1:30 – 2:30 pm
COASTAL CAROLINA COMMUNITY COLLEGE		
COLLEGE OF THE ALBEMARLE		
CRAVEN COMMUNITY COLLEGE		
DAVIDSON COUNTY COMMUNITY COLLEGE		
DURHAM TECHNICAL COMMUNITY COLLEGE		
EDGECOMBE COMMUNITY COLLEGE		
FAYETTEVILLE TECHNICAL COMMUNITY COLLEGE		
FORSYTH TECHNICAL COMMUNITY COLLEGE		
GASTON COLLEGE		
GUILFORD TECHNICAL COMMUNITY COLLEGE		
HALIFAX COMMUNITY COLLEGE		
HAYWOOD COMMUNITY COLLEGE		
TRI-COUNTY COMMUNITY COLLEGE		
VANCE-GRANVILLE COMMUNITY COLLEGE		

**Solaris 10 Upgrade
Initial Informational Call Schedule**

College	Date	Time
GROUP 3	July 17, 2008	1:30 – 2:30 pm
ISOTHERMAL COMMUNITY COLLEGE		
JAMES SPRUNT COMMUNITY COLLEGE		
JOHNSTON COMMUNITY COLLEGE		
LENOIR COMMUNITY COLLEGE		
MARTIN COMMUNITY COLLEGE		
MAYLAND COMMUNITY COLLEGE		
MCDOWELL TECHNICAL COMMUNITY COLLEGE		
MITCHELL COMMUNITY COLLEGE		
MONTGOMERY COMMUNITY COLLEGE		
NASH COMMUNITY COLLEGE		
PAMLICO COMMUNITY COLLEGE		
PIEDMONT COMMUNITY COLLEGE		
WAYNE COMMUNITY COLLEGE		
WESTERN PIEDMONT COMMUNITY COLLEGE		

**Solaris 10 Upgrade
Initial Informational Call Schedule**

College	Date	Time
GROUP 4	July 18, 2008	1:30 – 2:30 pm
PITT COMMUNITY COLLEGE		
RANDOLPH COMMUNITY COLLEGE		
RICHMOND COMMUNITY COLLEGE		
ROANOKE-CHOWAN COMMUNITY COLLEGE		
ROBESON COMMUNITY COLLEGE		
ROCKINGHAM COMMUNITY COLLEGE		
ROWAN-CABARRUS COMMUNITY COLLEGE		
SAMPSON COMMUNITY COLLEGE		
SANDHILLS COMMUNITY COLLEGE		
SOUTHEASTERN COMMUNITY COLLEGE		
SOUTH PIEDMONT COMMUNITY COLLEGE		
SOUTHWESTERN COMMUNITY COLLEGE		
WILKES COMMUNITY COLLEGE		
WILSON COMMUNITY COLLEGE		



NORTH CAROLINA COMMUNITY COLLEGE SYSTEM

R. Scott Ralls, Ph.D.

President

Solaris 10 Upgrade Readiness Survey

College Name:

Survey Prepared By:

Question	Response
Are you currently in production with Solaris 10? (Y/N)	
Do you currently use Solaris Management Console in Solaris 9? (Y/N)	
How many and what type of servers do you have to convert to Solaris 10 in order to have a full CIS production environment at your college (i.e. Production, DR, Entity Client, Web Advisor, etc.)?	
Have you acquired the 05/08 version of Solaris 10 from Sun or Vendor? (Y/N)	
What is your backup hardware configuration (i.e. tape library, standalone, streaming disc, etc.)?	
Are you aware of any hardware/firmware problems that would prevent your server from supporting Solaris 10? (Y/N)	
What tape backup utility and version are you currently running?	
Please identify your provider of Solaris software support (i.e. Sun, other vendor [please name] or none).	
Specify the type of Solaris software support you have (i.e. Sun, other vendor [please name] or none).	
Please list your primary and 2 secondary dates to upgrade to Solaris 10. Would you like SO assistance on that day (including weekend but not holiday dates)? Please note that you will be assigned to a cohort based on this date.	
Specify the media type to be used for your upgrade (DVD [preferred] or CD).	