



NORTH CAROLINA COMMUNITY COLLEGE SYSTEM
Dr. R Scott Ralls, President

MEMORANDUM

DATE: June 25, 2008

TO: Presidents
Chief Academic Officers
Chief Continuing Education Officers
Chief Student Development Officers
Planners
LRC Directors
PIO Officers

FROM: J. Keith Brown
Associate VP, Planning, Accountability, Research & Evaluation

SUBJECT: 2008 Critical Success Factors Report....**REVISED**

The 2008 Critical Success Factors (CSF) report is now available on the System Office website under Publications. The CSF report is an annual report of key indicators of the success of the North Carolina Community College System.

The first factor of the CSF report is our student Core Indicators of Success, also known as Performance Funding Measures and Standards. Attached you will find two documents presenting different summaries of the System's and colleges' performance on these measures. Please see the CSF report for the details on each measure. The remaining factors and measures address the System's progress in meeting the objectives of the 2005-07 System Strategic Plan.

In 2007-08, 7 colleges achieved a rating of Exceptional Institutional Performance in regards to the Performance Funding measures. In order to receive an Exceptional Institutional Performance rating, a college must meet or exceed all 8 performance funding measures, cannot have any licensure exam (for which the college controls who takes the exam) with a passing rate of less than 70%, and the performance of students who transfer to a 4-year institution must meet or exceed the performance level of native UNC students.

Attachments

c: Jennifer Haygood

CC08-143
E-Mail Only

STATUS OF NORTH CAROLINA COMMUNITY COLLEGES MEETING PERFORMANCE STANDARDS, 2006-2007
(M = Met Standard)

College	Progress of Basic Skills Students	Passing Rates on Licensure Certif. Exams	Performance of College Transfer Students	Passing Rates in Develop. Courses	Success Rate of Develop. Students in College Level Courses	Student Satisfaction of Completers & NonComp.	Curriculum Student Retention, Graduation & Transfer	Business & Industry Satisfaction With Services Provided	Total Standards Met	Recognition of Exceptional Institutional Performance**
Alamance CC	M		M	M	M	M	M	M	7	
Asheville-Buncombe TCC	M	M	M	M	M	M	M	M	8	
Beaufort County CC	M			M	M	M	M	M	6	
Bladen CC	M	M	M	M	M	M	M	M	8	Yes
Blue Ridge CC	M	M	M	M	M			M	6	
Brunswick CC	M		M	M	M	M	M	M	7	
Caldwell CC & TI	M			M	M	M	M	M	6	
Cape Fear CC	M	M	M	NA	NA	M	M	M	6*	
Carteret CC	M		M	M	M	M	M	M	7	
Catawba Valley CC	M	M	M	M	M	M	M	M	8	
Central Carolina CC	M	M	M	M	M	M	M	M	8	
Central Piedmont CC		M		M	M	M	M	M	6	
Cleveland CC	M			M	M	M	M	M	6	
Coastal Carolina CC	M	M	M	M	M	M	M	M	8	Yes
College of The Albemarle	M		M	M	M	M	M	M	7	
Craven CC	M	M		M	M	M	M	M	7	
Davidson County CC	M		M		M	M	M	M	6	
Durham TCC	M	M	M		M	M	M	M	7	
Edgecombe CC	M	M		M	M	M	M	M	7	
Fayetteville TCC	M	M	M	NA	NA	M	M	M	6*	
Forsyth TCC	M	M		M	M	M	M	M	7	
Gaston College	M	M	M	M	M	M	M	M	8	
Guilford TCC	M	M		M		M	M	M	6	
Halifax CC	M				M	M		M	4	
Haywood CC	M	M	M			M	M	M	6	
Isothermal CC	M	M	M		M	M	M	M	7	
James Sprunt CC		M	M	M	M	M	M	M	7	
Johnston CC	M			M	M	M	M	M	6	
Lenoir CC	M			M	M	M	M	M	6	
Martin CC	M						M	M	3	
Mayland CC	M		M	NA	NA	M		M	4*	
McDowell TCC	M	M		M	M	M		M	6	

*Data not available due to collection problems associated with CIS implementation.

**Met all measures and exceptional standard on licensure exams and college transfer performance.

STATUS OF NORTH CAROLINA COMMUNITY COLLEGES MEETING PERFORMANCE STANDARDS, 2006-2007
(M = Met Standard)

College	Progress of Basic Skills Students	Passing Rates on Licensure Certif. Exams	Performance of College Transfer Students	Passing Rates in Develop. Courses	Success Rate of Develop. Students in College Level Courses	Student Satisfaction of Completers & NonComp.	Curriculum Student Retention, Graduation & Transfer	Business & Industry Satisfaction With Services Provided	Total Standards Met	Recognition of Exceptional Institutional Performance**
Mitchell CC	M	M	M	M	M	M	M	M	8	
Montgomery CC	M				M	M	M	M	5	
Nash CC	M		M		M	M	M	M	6	
Pamlico CC	M			M	M	M	M	M	6	
Piedmont CC	M			M	M	M	M	M	6	
Pitt CC	M	M		M	M	M	M	M	7	
Randolph CC	M	M	M	M	M	M	M	M	8	
Richmond CC	M	M		M	M	M	M	M	7	
Roanoke-Chowan CC	M	M	M			M	M	M	6	
Robeson CC	M			M	M	M		M	5	
Rockingham CC	M		M	M	M	M	M	M	7	
Rowan-Cabarrus CC	M	M	M	NA	NA	M	M	M	6*	
Sampson CC			M	M	M	M	M	M	6	
Sandhills CC	M	M	M	M	M	M	M	M	8	Yes
South Piedmont	M	M		M		M		M	5	
Southeastern CC	M			M	M	M	M	M	6	
Southwestern CC	M	M	M	M	M	M	M	M	8	Yes
Stanly CC	M		M	M	M	M	M	M	7	
Surry CC	M		M	M	M	M	M	M	7	
Tri-County CC	M		M	M	M	M		M	6	
Vance-Granville CC	M	M	M	M	M	M		M	7	
Wake TCC	M	M	M		M	M	M	M	7	
Wayne CC	M	M	M	M	M	M	M	M	8	Yes
Western Piedmont CC	M	M	M	NA	NA	M	M	M	6*	Yes
Wilkes CC	M	M	M	M	M	M	M	M	8	Yes
Wilson CC	M		M	M	M	M	M	M	7	

*Data not available due to collection problems associated with CIS implementation.

**Met all measures and exceptional standard on licensure exams and college transfer performance.

**SUMMARY REPORT ON PERFORMANCE MEASURES,
NORTH CAROLINA COMMUNITY COLLEGE SYSTEM**

MEASURE	STANDARD	SYSTEM AVERAGE	# COLLEGES MEETING STANDARD
Progress of Basic Skills Students	75%	80%	55
Passing Rates on Licensure/ Certification Exams for First- Time Test Takers	Aggregate = 80%	83%	33*
Performance of College Transfer Students	83%	84%	37**
Passing Rates in Developmental Courses	75%	81%	43***
Success Rate of Developmental Students in Subsequent College- Level Courses	80%	88%	48***
Student Satisfaction of Completers and Non-Completers	90%	97%	56
Curriculum Student Retention, Graduation & Transfer	65%	68%	50
Business/Industry Satisfaction With Services Provided	90%	94%	58

* 33 colleges met the 80% standard; 24 colleges had no exam for which they controlled who took the exam with a pass rate < 70%.

** 37 colleges met the 83% standard; 22 colleges met or exceeded the performance of native UNC sophomores and juniors (87%).

*** Data not available on five (5) colleges due to collection programs related to the implementation of CIS