

NORTH CAROLINA COMMUNITY COLLEGE SYSTEM Dr. R. Scott Ralls, President

September 25, 2008

TO: Skilled Knowledge Workers

FROM: Jay Baucom, Chief Information Officer

SUBJECT: Business Objects Conversion

Over the next several months, we will convert the Data Warehouse - Business Objects software from version 5.1.7 to XI. The new version of Business Objects is Web-based and requires the conversion of all corporate documents. After the conversions are complete, we will provide training for all Skilled Knowledge Workers (SKW) on the new version of Business Objects.

We understand that ad hoc reports have been created and stored at the local level. These reports may not function properly when opened with the new version of software. Conversion of documents created by SKWs and stored locally is impossible. Therefore, we are asking that you select two or three major reports that you would like to see created as a corporate document in the Data Warehouse. Please send sample copies of these reports. After reviewing the college responses to this email, we will develop reports that emerge as common and essential across multiple colleges. Your responses are needed by October 9, 2008 to enable us to complete this project in a timely manner.

After receiving training on the new version of the Business Objects software, you will be able to recreate reports not chosen for inclusion as corporate documents in the Data Warehouse. We advise that you save copies of your "data providers" to assist you in this task. We realize the inconvenience this will cause; however, Business Objects no longer supports the present version of the software. We appreciate your understanding as we migrate to a new and improved version of the Business Objects software.

Send your responses to Terry Shelwood and if you have questions or concerns, please contact her at (919) 809-6983 or shelwoodt@nccommunitycolleges.edu.

JB:TS

c: Presidents

Saundra Wall Williams

CC08-221 Email