NC COMMUNITY COLLEGES
CREATING SUCCESS

NORTH CAROLINA COMMUNITY COLLEGE SYSTEM
Peter Hans, President

April 28, 2020

MEMORANDUM

TO: Senior Continuing Education Administrators

FROM: Margaret Roberton,
               Associate Vice-President, Workforce Continuing Education

RE: State Board Course Approvals – April 17, 2020

At the April 17, 2020 meeting, the State Board approved the following Continuing Education courses for addition or modification in the Combined Course Library. Attached is the detailed information for each course.

New Course

Course ID	Course Title	Recommended Hours	Tier Level
CTS 3255	IT Support Technician	200	1B

Course Modifications

Course ID	Course Title	Current Hours	Recommended Hours	Tier Level
EPT 4300	NIMS: ICS-300	18	21	3
EPT 4400	NIMS: ICS-400	14	15	3

If you have any questions concerning these courses, see the contact person listed on the attachment. If you have questions regarding the process for adding a new course or making a modification to an existing course in the CCL, contact me at robertonm@nccommunitycolleges.edu or call at 919-807-7159.

CC: Continuing Education Registrars

CC20-037

Combined Course Library (CCL) Updates
Workforce Continuing Education

New Course

Requesting College or Agency: **Davidson County Community College / Piedmont Community College**

Course ID	Course Title	Recommended Hours	Program Area	Tier Designation
CTS 3255	IT Support Technician	200	F30 – Computer Training	1B

Description: This course is designed to introduce students to a variety of diagnostic and instructional tools used to evaluate the performance of technical support technologies. The course topics include technical support fundamentals, troubleshooting, customer service, computer networking, operating systems, system administration, IT infrastructure and IT security.

Contact Information

Karen Tikkanen   919-807-7158   tikkanenk@nccommunitycolleges.edu

Course Modifications

Requesting College or Agency: **NC Emergency Management / NCCCS**

Course ID	Course Title	Current Hours	Recommended Hours	Tier Designation
EPT 4300	NIMS: ICS-300	18	21	3

Rationale: The increase in hours will allow for additional course content to align with the current standard.

Revised Description:

ICS 300: Intermediate Incident Command System for Expanding Incidents (E0300) provides training for personnel who require advanced application of the Incident Command System (ICS) and is designed for individuals who may assume a supervisory role in incidents. Prerequisites: ICS-100, ICS-200, ICS-700, and ICS-800. This course must follow all current Federal Emergency Management Agency (FEMA) and NC Emergency Management (NCEM) guidelines.

CC20-037

Combined Course Library (CCL) Updates
Workforce Continuing Education

Requesting College or Agency: **NC Emergency Management / NCCCS**

Course ID	Course Title	Current Hours	Recommended Hours	Tier Designation
EPT 4400	NIMS: ICS-400	14	15	3

Rationale: The increase in hours will allow for additional course content to align with the current standard.

Revised Description:

ICS 400: Advanced Incident Command System for Command and General Staff – Complex Incidents (E0400) provides training for personnel who require advanced application of the Incident Command System (ICS) and is designed for senior personnel who are expected to perform in a management capacity in an Area Command or Multi-Agency Coordination Entity. Prerequisites: ICS-100, ICS-200, ICS-300, ICS-700, and ICS-800. This course must follow all current Federal Emergency Management Agency (FEMA) and NC Emergency Management (NCEM) guidelines. Contact NCEM for details.

Contact Information

Kenny Weatherington   919-291-6341   weatheringtonk@nccommunitycolleges.edu

CC20-037