



NORTH CAROLINA COMMUNITY COLLEGE SYSTEM

Dr. William S. Carver, II
Interim President

November 19, 2020

MEMORANDUM

TO: Senior Continuing Education Administrators

FROM: Nate Humphrey,
Associate Vice President, Workforce and Continuing Education Programs

RE: State Board Course Approvals – October 16, 2020

At the October 16, 2020 meeting, the State Board approved the following Continuing Education courses for addition or modification in the Combined Course Library. Attached is the detailed information for each course.

New Courses

| Course ID | Course Title | Recommended Hours | Tier Level |
|-----------|----------------------|-------------------|------------|
| CJC 5047 | Verbal De-escalation | 16 | 3 |
| CSC 3154 | Software Development | 96 | 1A |
| WEB 3151 | Mobile App Dev 1 | 96 | 2 |

Course Modification

| Course ID | Course Title | Recommended Hours | Current Tier Level | New Tier Level |
|-----------|----------------------|---------------------------------|--------------------|----------------|
| FIS 3108 | Marine Engine Repair | Increase in hours from 72 to 96 | 3 | 1B |

If you have any questions concerning these courses, see the contact person listed on the attachment. If you have questions regarding the process for adding a new course or making a modification to an existing course in the CCL, contact Nate Humphrey at humphreyn@nccommunitycolleges.edu or call 919-807-7159.

CC: Continuing Education Registrars

CC20-065

Combined Course Library (CCL) Updates **Workforce Continuing Education**

New Courses

Requesting College or Agency: System Office / Wake Technical Community College

| Course ID | Course Title | Recommended Hours | Program Area | Tier Designation |
|-----------|----------------------|-------------------|------------------------|------------------|
| CJC 5047 | Verbal De-escalation | 16 | R20 – Criminal Justice | 3 |

Description: This structured course in Verbal De-escalation for Law Enforcement provides participants with communication and interpersonal skills proven to help de-escalate volatile and potentially volatile situations. Topics include improving communication skills; defusing potentially volatile verbal encounters; the significance of non-verbal communication, empathy, and paraphrasing skills; and the concept of citizen and officer safety first. This course is specific to content provided through train-the-trainer activities and should be offered consistent with these specified guidelines. For details, contact the Director of Public Safety Training at the North Carolina Community College System Office.

Contact Information

Mickey Biggs 919-291-2756 biggsm@nccommunitycolleges.edu
 Tracy McPherson 919-807-7117 mcphersont@nccommunitycolleges.edu

Requesting College or Agency: Cape Fear Community College

| Course ID | Course Title | Recommended Hours | Program Area | Tier Designation |
|-----------|----------------------|-------------------|-------------------------|------------------|
| CSC 3154 | Software Development | 96 | F30 – Computer Training | 1A |

Description: This course covers the fundamentals of software development. Emphasis is placed on the full spectrum of team software development methodologies, software development project management, version control, issue tracking, regression testing, automated build, and deployment. Upon completion, students should be able to work in a team environment and apply software development methodologies and software quality assurance principles.

Contact Information

Karen Tikkanen 919-807-7158 tikkanenk@nccommunitycolleges.edu

Combined Course Library (CCL) Updates **Workforce Continuing Education**

Requesting College or Agency: Cape Fear Community College

| Course ID | Course Title | Recommended Hours | Program Area | Tier Designation |
|-----------|------------------|-------------------|-------------------------|------------------|
| WEB 3151 | Mobile App Dev 1 | 96 | F30 – Computer Training | 2 |

Description: This course introduces students to programming technologies, design, and development related to mobile applications. Topics include accessing device capabilities, industry standards, operating systems, and programming for mobile applications using an OS Software Development Kit (SDK). Upon completion, students should be able to create basic applications for mobile devices.

Contact Information

Karen Tikkanen 919-807-7158 tikkanenk@nccommunitycolleges.edu

Course Modification

Requesting College or Agency: Cape Fear Community College

| Course ID | Course Title | Current Hours | Recommended Hours | Current Tier Level | New Tier Level |
|-----------|----------------------|---------------|-------------------|--------------------|----------------|
| FIS 3108 | Marine Engine Repair | 72 | 96 | 3 | 1B |

Rationale: Marine engines are increasingly complex with more sophisticated engines and a growing number of electronic components. Increasing the current hours and tier level will empower colleges to align with these new demands for increased skills and competencies from employers.

Contact Information

Karen Tikkanen 919-807-7158 tikkanenk@nccommunitycolleges.edu