

**STATE BOARD OF COMMUNITY COLLEGES**  
**Enterprise Resource Planning Identity Management Services Support Extension**  
**FY 2025-26**

**Request:** The State Board of Community Colleges is requested to approve a one-year contract extension for systemwide identity management support from Microsoft for the System Office and five (5) Enterprise Resource Planning (ERP) modernization pilot community colleges. The amount shall not exceed \$930,000.

**Strategic Plan Reference:** Goal 5: System Funding and Effectiveness  
Increase state aid funding allocations, streamline the allocation formula, and implement practices to improve system effectiveness.  
Strategy 5.3.1

**Background:** Identity management, also known as identity and access management, is a framework of policies and technologies to ensure that users have the appropriate access to technology resources. An identity management system verifies the identity of individuals or other computer systems and is part of information technology security and data management. Today, colleges have different solutions to manage identities, creating complexity and gaps in operational best practices.

**Rationale:** Colleges use identity management solutions as a part of their standard technology portfolio. Chief Information Officers at the community colleges have requested support for a system-wide solution for identity management to keep pace with the increasing demand for these services. This modern solution improves security posture at both the local college level and aligns with the System Office Cybersecurity Program strategy. In addition, identity management improves systems interoperability capabilities, standardizes the student experience from college to college, and provides each college with a standard set of best-in-class identity management and office productivity tools.

**Method of Procurement:** In accordance with the procurement practices of the State of North Carolina this contract amendment is subject to the approval of the State Board of Community Colleges.

**Contract Amount and Time Period:** The contract period is June 1, 2025, through May 31, 2026, for an amount not to exceed \$930,000.

**Fund Source and Availability:** Funding is available from state appropriations received for the ERP modernization, located in the information technology project budget code 26802 and budget fund code 211060.

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