STATE BOARD OF COMMUNITY COLLEGES Contract for Moodle® Hosting Services FY 2025-26

<u>Request:</u> The State Board of Community Colleges is requested to approve funds for a one-year contract extension for the Moodle learning management system (LMS), Open LMS, software and hosting services for the period July 1, 2025, through June 30, 2026, for an amount not to exceed \$1,740,660.05.

Strategic Plan Reference: Goal 3: Student Success

Provide resources inside and outside the classroom for all students to successfully enroll, persist, and complete education or training in a chosen career path.

Strategy: 3.2.3

<u>Background:</u> In March 2010, the State Board of Community Colleges approved two learning management systems (LMS) for the 58 community colleges: Blackboard® Learn and Moodle®. The two LMS solutions provide standardized online course delivery services, platform training for community colleges, and local community college branding for the two online instruction solutions.

In FY 2023-24, the System Office and 32 colleges used Moodle® Open LMS which includes the Moodle application and additional bundled services including accessibility software, plagiarism software, web-conferencing software, Conduit integration to the Ellucian Colleague® student information system, and an analytics platform. The user count of 139,000 users was based on pre-pandemic 2018-19 assessments. In FY 2024-25, the user count was increased to 150,000 active users and the storage was increased from 18TB to 20TB. In May 2024, three community colleges migrated to this contract as well as system enrollments increased by five percent (5%).

The System Office Moodle® contract supports an environment for course development for the Virtual Learning Community (VLC), as well as other curriculum improvement projects (CIP) and program alignment projects. The VLC library of courses is hosted by Open LMS. Community colleges download these courses for use at their schools.

Rationale: For FY 2025-26, the System Office and 35 colleges will utilize the Moodle SaaS contract. In addition to the Moodle application, the contract provides Brickfield accessibility software, Copyleaks plagiarism software, Collaborate web-conferencing software, Conduit integration to the Colleague student information system, IntelliBoard analytics and Teachermatic, an artificial intelligence platform for faculty. This full-service contract provides colleges with the necessary tools they need to support innovative student learning.

NCCCS posted a learning management system Request for Proposal (RFP) on April 23, 2025, for a new contract solution. This request is for the annual renewal contract to provide continuous services during this solicitation period.

The following 35 colleges and the System Office will utilize this contract:

Alamance Community College

Asheville-Buncombe Technical Community College

Bladen Community College

Blue Ridge Community College

Brunswick Community College

Caldwell Community College & Technical Institute

Carteret Community College

College of The Albemarle

Davidson-Davie Community College

Edgecombe Community College

Isothermal Community College

James Sprunt Community College

Lenoir Community College

Martin Community College

Mayland Community College

McDowell Technical Community College

Mitchell Community College

Nash Community College

Piedmont Community College

Pitt Community College

Randolph Community College

Richmond Community College

Roanoke-Chowan Community College

Robeson Community College

Rockingham Community College

Sandhills Community College

Southeastern Community College

Southwestern Community College

Surry Community College

Tri-County Community College

Vance-Granville Community College

Wayne Community College

Western Piedmont Community College

Wilkes Community College

Wilson Community College

<u>Method of Procurement:</u> In accordance with the procurement practice of the State of North Carolina, approval by outside purchasing authorities is required. State Board approval is contingent upon approval of the NC Department of Information Technology Contracts and Strategic Sourcing.

<u>Contract Amount and Time Period</u>: The contract period will be from July 1, 2025, through June 30, 2026, for an amount not to exceed \$1,740,660.05.

<u>Fund Source and Availability</u>: Funding is contingent upon FY 2025-26 State General Fund appropriation.

Contact Person(s):

Dr. Brian Merritt Senior Vice President and Chief Academic Officer Programs and Student Services

Katherine Davis Associate Vice President, Distance Learning Technologies Programs and Student Services