

**NUMBERED MEMO CC26-005**

**TO:** Members of the State Board of Community Colleges, Chairs of the Community College Boards of Trustees, Community College Presidents, Chief Academic Officers, Chief Admissions Officers, Basic Skills Directors, Business Officers, Continuing Education Officers, Customized Training Directors, Chief Financial Officers, Distance Learning, Financial Aid Officers, Personnel Officers, Student Development Administrators, Public Information Officers, Registrars, & Other Interested Parties

**FROM:** Jonnell Carpenter, *NCCCS General Counsel*

**SUBJECT:** Amendment of 2A SBCCC 400.11 – Student Records

**DATE:** January 20, 2026

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On January 16, 2026, the State Board of Community Colleges (SBCC) voted to amend the State Board Code, **2A SBCCC 400.11 – Student Records**. The amendment requires schools to confirm the transfer of academic records to the North Carolina Archives upon final closure. This amendment addresses complaints received from students who could not access their records from closed institutions.

The amendment will be effective **February 1, 2026**. At that time, the amended rule will be published on the North Carolina Community College System's website, [State Board Code - NCCCS \(nccommunitycolleges.edu\)](http://State Board Code - NCCCS (nccommunitycolleges.edu)). For your convenience, a copy of the rule in its final form is attached to this memorandum.

CC26-005

Email Copy  
Attachment

**State Board of Community Colleges Code  
TITLE 2 – PROPRIETARY SCHOOLS**



**CHAPTER A. PROPRIETARY SCHOOLS**

**SUBCHAPTER 300. GENERAL PROVISIONS**

**2A SBCCC 400.11 Student Records**

(a) A school licensed under G.S. 115D, Article 8, shall maintain current, complete, and accurate records to show the following:

- (1) An application for admission that includes the student's educational and personal background, age, and other personal characteristics.
- (2) Progress and attendance including date entered, dates attended, subjects studied, and class schedule; this record shall be in a form which permits accurate preparation of transcripts of educational records for purpose of transfer and placement, providing reports to government services or agencies, or for such other purposes as the needs of the student might require. Such transcripts shall be in the form understandable by lay persons and educators alike. The grading system on such transcripts shall be explained on the transcript form. Subjects appearing on the transcripts shall be numbered or otherwise designated to indicate the subject matter covered.
- (3) All student enrollment agreements shall include at a minimum, the program of study, program tuition and fees, date programs are to begin, time period covered by the tuition payment, and statement of or reference to the school's tuition refund policy.
- (4) All student account ledgers shall include, at a minimum, monies owed and paid by each student, and refunds issued by the school.
- (5) A copy of the student's high school transcript or certificate of high school equivalency; or a signed, notarized attestation of either graduation from a public or private high school that operates in compliance with State or local law, graduation from a state registered home high school, or receipt of a certificate

of high school equivalency, if the student provides the school with written evidence of the student's inability to obtain a copy of the student's high school transcript or certificate of high school equivalency; or for individuals beyond the age of compulsory secondary school attendance who did not graduate from a public, private, or state registered home high school or obtain a certificate of high school equivalency, demonstration of an ability to benefit as determined by any test instrument approved by the Department of Education.

- (b) Records of students shall be open for inspection by properly authorized officials of the State Board of Community Colleges.
- (c) Financial records of the school shall be open for inspection by properly authorized officials of the State Board of Community Colleges.
- (d) Any school that closes or fails to renew its license shall transfer all students records to the North Carolina Archives and confirm the record transfer in writing to the Office of Proprietary Schools within forty-five (45) days of closure.

*History Note: Authority G.S. 115D-89; 115D-90;*

*Eff. September 1, 1993;*

*Amended Eff. [February 1, 2026](#); [August 1, 2024](#); [August 1, 2014](#);*

*December 1, 2004.*