

STATE BOARD OF COMMUNITY COLLEGES
Enterprise Resource Planning Modernization
For Information

Ellucian Banner Software-as-a-Service Standard Technology Platform Demonstration

Purpose

Ellucian will demonstrate the capabilities of the Ellucian Banner Software-as-a-Service (SaaS) Standard Technology Platform environment configured for the North Carolina Community College System.

Background

The North Carolina Community College System's Enterprise Resource Planning (ERP) system, serving the 58 community colleges and the System Office, is built on the Ellucian Colleague application platform. This platform is a highly customized suite of applications installed locally at 58 community colleges and the System Office. The Colleague ERP system entered full production for all colleges and System Office March 2008.

In February 2023 the State Board of Community Colleges authorized the North Carolina Community College System in collaboration with Ellucian to configure a standard student information system template providing student services, core financial management, grant management, human resource management, and payroll.

The new solution will:

Improve the Student Experience

- Reduce friction in admissions, registration, advising, and financial-aid
- Enable consistent, student-centered experiences across colleges

Enable Better Decisions

- Replace fragmented data with trusted, shared information
- Improve reporting, analytics, and outcomes tracking

Increase Operational Efficiency

- Eliminate duplication and manual work
- Standardize core processes where it makes sense
- Free staff time for student-facing and mission-critical work

Reduce Risk & Improve Security

- Improve data privacy, compliance, and resilience
- Reduce dependence on custom workarounds and tribal knowledge

Prepare for the Future

- Create a foundation for Artificial Intelligence, automation, and personalization
- Ensure long-term sustainability in a constrained funding environment