

**STATE BOARD OF COMMUNITY COLLEGES**  
**Contract for College Cybersecurity Awareness Training**  
**June 2026 – June 2029**

**Request:** The State Board of Community Colleges is asked to approve a three-year contract with KnowBe4 for a system-wide license to provide cybersecurity awareness training for all 58 community colleges, for an amount not to exceed \$414,698.

**Strategic Plan Reference:** Goal 5: System Funding and Effectiveness  
Increase state aid funding allocations, streamline the allocation formula, and implement practices to improve system effectiveness.  
Strategies: 5.3.1, 5.4.1 and 5.4.3

**Background:** In May 2020, the State Board Finance Committee approved *FC10 Contract for College Cybersecurity Awareness Training* that established the first 3-year contract to provide KnowBe4 cybersecurity awareness training to the community college system. Then in May 2023, the State Board Finance Committee approved *FC01 Contract for College Cybersecurity Awareness Training* to renew the 3-year contract. This request is to continue the KnowBe4 service.

**Rationale for Contract:** The colleges have federal and state compliance requirements for faculty and staff to receive cybersecurity training and awareness to perform effectively in their assigned roles and responsibilities. Specific examples include job functions that require faculty and staff to handle student and employee Personally Identifiable Information (PII), Family Educational Rights and Privacy Act (FERPA), Health Insurance Portability and Accountability Act (HIPAA), Gramm-Leach-Bliley Act (GLBA), and Payment Card Industry Data Security Standard (PCI-DSS) compliance.

This renewal covers both general cybersecurity awareness training and training that addresses compliance needs that the colleges must meet.

**Method of Procurement:** In accordance with the procurement practices of the State of North Carolina, approval is being sought for procuring items and/or services provided through existing P&C/DIT/agency-specific Statewide Term Contracts. Approval of the contract by the State Board is not contingent upon approval by the State Department of Information Technology Contracts and Strategic Sourcing.

**Contract Amount and Time Period:** The contract period will be from June 14, 2026, through June 30, 2029, for an amount not to exceed \$414,698.

**Fund Source and Availability:** Funding is available from State General Fund appropriation for FY2025-26, FY2026-27, FY2027-2028.

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