

NUMBERED MEMO CC26-049

TO: Members of the State Board of Community Colleges, Chairs of the Community College Boards of Trustees, Community College Presidents, Chief Academic Officers, Chief Admissions Officers, Basic Skills Directors, Business Officers, Continuing Education Officers, Customized Training Directors, Chief Financial Officers, Distance Learning, Financial Aid Officers, Personnel Officers, Student Development Administrators, Public Information Officers, Registrars, & Other Interested Parties

FROM: Jonnell Carpenter, *NCCCS General Counsel*

SUBJECT: Proposed Adoption of 1B SBCCC 500.3 – North Carolina Student Lifeline Information

DATE: August 19, 2026

On August 14, 2026, the State Board of Community Colleges (SBCC) initiated the rulemaking process to adopt **1B SBCCC 500.3 – North Carolina Student Lifeline Information**. The proposed adoption reflects updates in Session Law 2026-41, §115D-9.45, that directs the State Board of Community Colleges to adopt a policy requiring all community colleges to provide students with the phone numbers for the Suicide and Crisis Lifeline and the NC Peer Warmline. This provision will begin with the 2026-2027 academic year.

The proposed adoption is published on the NC Community College System's website, [Numbered Memos - NCCCS \(ncccommunitycolleges.edu\)](https://ncccommunitycolleges.edu). For your convenience, a copy of the proposed rule, with the adopted language indicated, is attached to this memorandum. Strikethroughs indicate deletions of existing language and underlines indicate additions of language.

Any member of the public has the right to submit written comments on the proposed rule. Please note that any person who submits public comments on behalf of their community college should comply with their college's local process for submitting comments on a proposed rule. **Written comments on the rule must be received by no later than 5:00 p.m. on September 18, 2026.** Any member of the public has the right to request a hearing on the proposed rule. **Requests for a hearing must be received by no later than 5:00 p.m. on September 3, 2026.**

Written comments and requests for hearing shall be directed to the following address:
Jonnell Carpenter, 5001 Mail Service Center, Raleigh, NC 27699-5001 or by email to
publiccomments@nccommunitycolleges.edu. Thank you for your attention to this matter.

CC26-049

Email Copy
Attachment



State Board of Community Colleges Code

Notice of Proposed Rulemaking Form

Date: August 19, 2026

Title, Chapter, Subchapter, and Rule Number of Rule Proposed to be Adopted, Amended, or Repealed	Adoption of 1B SBCCC 500.3 – North Carolina Student Lifeline Information
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Specify whether the SBCC proposes to amend, adopt, or repeal a rule:

Adopt
(new rule)

Amend
(change existing rule)

Repeal
(delete entire rule)

X		
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Rationale for proposed adoption, amendment, or repeal:	This adoption is in response to Session Law 2026-41 which added a new section, § 115D-9.45, requiring the State Board of Community Colleges to adopt a policy requiring all community colleges to provide students with the phone numbers for the Suicide and Crisis Lifeline and the NC Peer Warmline. This provision will begin with the 2026-2027 academic year.
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Proposed Effective Date of Rule	November 1, 2026
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State Board of Community Colleges Code
TITLE 1. COMMUNITY COLLEGES

CHAPTER B. COLLEGE OPERATIONS



SUBCHAPTER 500. STUDENT RIGHTS AND RESPONSIBILITIES

1B SBCCC 500.3 North Carolina Student Lifeline Information

(a) Effective the 2026-2027 academic year, each community college must provide students with the phone numbers for the Suicide and Crisis Lifeline and the NC Peer Warmline.

(b) Unless an updated number exists, each community college must have the phrases "To reach the Suicide and Crisis Lifeline, call 988 or text HOME to 741741" and "To reach the NC Peer Warmline, call 855-733-7762" in the following places:

(1) On any new student identification (student ID) issued. The text shall be in a conspicuous location on the student ID. The text may be printed on the ID or affixed by sticker. Nothing in this section requires a school to issue a student ID;

(2) On the school website;

(3) On the home screen of any electronic device issued to students;

(4) On the school agenda or calendar, whether digital or printed;

(5) On a document during any suicide awareness activity; and

(6) On a document when the student registers to attend the school.

(c) The System Office shall verify annually and report to the State Board that the phone numbers for the Suicide and Crisis Lifeline and the NC Peer Warmline are current and accurate. If the phone numbers are changed, each community college must use the updated phone number.

History Note: Authority G.S. 115D-9.45

Eff. _____