



Agency Specific Term Contract

NCCCS 4323C Customer Relationship Management

Contract Number	NCCCS 4323C
Contract Name	Customer Relationship Management
Contract Administrator	NCCCS Procurement Section (919) 807-7199
Effective Dates	December 17, 2024 through December 16, 2027
Contract Covers	This convenience Agency Specific Term Contract (ASTC) is intended to cover the normal requirements for Customer Relationship Management.
Awarded Vendor(s) Contact & Executed Contract	Element 451 Inc. Colin Irose (617) 820-8679 Pricing
Additional Information	Community Colleges may access the Vendor's response by clicking on Vendor name.
Contract Addenda	September 23, 2026: Contract Administrator Update for Element 451