

NUMBERED MEMO CC26-067

TO: Members of the State Board of Community Colleges, Chairs of the Community College Boards of Trustees, Community College Presidents, Chief Academic Officers, Chief Admissions Officers, Basic Skills Directors, Business Officers, Continuing Education Officers, Customized Training Directors, Chief Financial Officers, Distance Learning, Financial Aid Officers, Personnel Officers, Student Development Administrators, Public Information Officers, Registrars, & Other Interested Parties

FROM: Jonnell Carpenter, *NCCCS General Counsel*

SUBJECT: Adoption of 1B SBCCC 500.3 – North Carolina Student Lifeline Information

DATE: October 20, 2026

On October 16, 2026, the State Board of Community Colleges (SBCC) voted to adopt the State Board Code, **1B SBCCC 500.3 – North Carolina Student Lifeline Information**. The adoption aligns with Session Law 2025-41, which requires the SBCC to adopt a policy mandating that all community colleges provide students with the phone numbers for the Suicide and Crisis Lifeline and the NC Peer Warmline. This requirement takes effect beginning with the 2026-2027 academic year.

The adoption into the State Board Code will be effective **November 1, 2026**. At that time, the adopted rule will be published on the North Carolina Community College System's website, [State Board Code - NCCCS \(ncccommunitycolleges.edu\)](https://ncccommunitycolleges.edu). For your convenience, a copy of the rule in its final form is attached to this memorandum.

CC26-067

Email Copy
Attachment

State Board of Community Colleges Code
TITLE 1. COMMUNITY COLLEGES



CHAPTER B. COLLEGE OPERATIONS

SUBCHAPTER 500. STUDENT RIGHTS AND RESPONSIBILITIES

1B SBCCC 500.3 North Carolina Student Lifeline Information

- (a) Effective the 2026-2027 academic year, each community college must provide students with the phone numbers for the Suicide and Crisis Lifeline and the NC Peer Warmline.
- (b) Unless an updated number exists, each community college must have the phrases "To reach the Suicide and Crisis Lifeline, call 988 or text HOME to 741741" and "To reach the NC Peer Warmline, call 855-733-7762" in the following places:
 - (1) On any new student identification (student ID) issued. The text shall be in a conspicuous location on the student ID. The text may be printed on the ID or affixed by sticker. Nothing in this section requires a school to issue a student ID;
 - (2) On the school website;
 - (3) On the home screen of any electronic device issued to students;
 - (4) On the school agenda or calendar, whether digital or printed;
 - (5) On a document during any suicide awareness activity; and
 - (6) On a document when the student registers to attend the school.
- (c) The System Office shall verify annually and report to the State Board that the phone numbers for the Suicide and Crisis Lifeline and the NC Peer Warmline are current and accurate. If the phone numbers are changed, each community college must use the updated phone number.

History Note: Authority G.S. 115D-9.45

Eff. November 1, 2026